

# **The Gardeners Rest**

## **Terms and Conditions**

For all bookings we do not require a deposit to confirm the booking.

We do request that you notify us as soon as possible of the need to cancel.

We will send you an email or letter confirming the booking and letting you know what the agreed cost per night is

Payment in full is due on departure.

We do not accept credit cards, only cash or cheque to the value backed with a banker's card.

### Prices

The price includes accommodation plus any board indicated. Unless clearly stated on the booking form all extras such as additional meals, telephone drinks etc are additional.

We accept the following forms of payment only:  
cash or cheque with bankers card.

### Pets

Small, well behaved pets are permitted BY PRIOR ARRANGEMENT at the cost of £10 per booking/per night.

### Cancellation and Insurance

Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel please contact us immediately.

### Non-availability

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

## Arrival

Your accommodation is available to you from 2.00pm on the day of arrival, unless otherwise arranged. Please let us know if you plan to arrive after 6.00pm

## Departure

Please be ready to leave your accommodation by 11.00am on the day of departure, unless otherwise arranged. Your bill for the accommodation and any extras or services taken during your stay is payable on departure.

## Damages and Breakages

Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge if you did not report this.

## Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

## Data

Any data gathered during the course of this booking may be held on computer.

We look forward to welcoming you to The Gardeners Rest